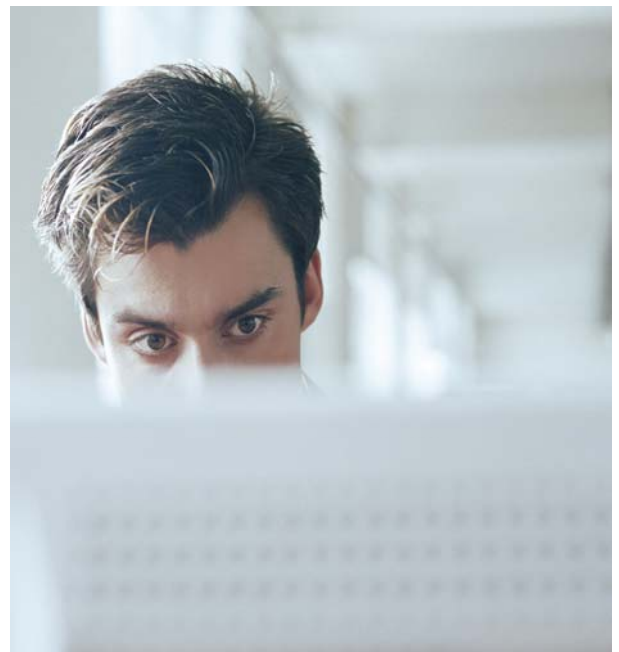




Integrated Message Management

Complete managed email security

- + **Accurate, effective email & IM threat prevention** – keeping up with rapidly evolving threats requires experience & expertise most organisations cannot manage in-house.
- + **Reduced risk and complexity** - Our managed service operates outside your network and is compatible with any type of email environment. It is easy to activate and use via a single web based interface.
- + **Faster time to value** – activated in seconds our managed service results in immediate and dramatic reduction in junk email and IM threats.
- + **Lower total cost of ownership** – we eliminate the internal administrative burden on your IT staff. You can save up to 90% compared to hardware or software solutions.



Corporate IT departments are continually challenged by the demand for **improved service delivery, operational efficiency and security**. But as the issue of spam, viruses and other email threats gains momentum, the IT challenge is greater than ever before.

The **Integrated Message Management Solution** from Civica Connect offers you the business benefits of email and IM as communication tools without the associated costs, risks and complexities of in-house software or appliance products. It also offers **security, compliance, availability, visibility and peace of mind**, enhancing productivity and ensuring business continuity.

civicaconnect.net 0845 345 4282



Integrated Message Management

Complete managed email security

Our solution delivers

Security

- Virus & worm detection
- Spam blocking
- Anti-phishing
- Connect management

Availability

- Message routing logic
- Disaster recovery
- Email continuity

Compliance

- Police based content management
- Encryption
- Archiving
- Discovery

Visibility

- Common management console
- Real-time dashboard and alert
- Reporting & supervision
- Access controls

Managed service benefits

The managed services model is a proven and **cost-effective** way of delivering process & IT solutions.

The most significant benefits come from helping organisations to **focus on business objectives** beyond the adoption of technology, to which we bring an unrivalled combination of technical expertise and the experience.

- Access to expertise and capacity, including shared services to support **performance** now and in the future, releasing resources for priority services.
- Operational improvement through efficient IT-based processes with **reduced cost** and risk of technology ownership.
- Process a variable workload without the need to recruit extra staff or compromise on processing quality.
- Assurance that IT infrastructure is up-to-date, **responsive and secure**.

Call us to discuss how integrating our solution can improve your business.

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